



676 Island Pond Road  
Manchester, NH 03109

Doc Ref 08-45  
**Español?**  
Llamar 1-800-COMCAST  
para la información  
importante sobre tu  
servicio telefónico.

January 2008

## YOU MUST CHOOSE A NEW LOCAL AND LONG-DISTANCE TELEPHONE SERVICE PROVIDER

Dear Valued Comcast Customer, 33

Thank you for being a ~~Valued Comcast Digital Phone customer~~. This letter is to inform you that Comcast is changing its telephone service offerings. Effective on April 29<sup>th</sup>, 2008 or shortly after April 29<sup>th</sup>, 2008 Comcast no longer will be providing its current Digital Phone service in your town.

**Your action is required!** Since Comcast will discontinue all Digital Phone service in your town as of April 29<sup>th</sup>, 2008, you need to select a new provider of local telephone service. You also must select a new long distance provider if you use Comcast Digital Phone for your long distance service. To assure continued service and use of your current telephone number, you should choose a new service provider no later than March 31<sup>st</sup>, 2008.

You also have the opportunity to experience the simplicity, convenience and value of our new and improved residential home phone service, **Comcast Digital Voice®**. With Comcast Digital Voice Unlimited service, you won't have to worry about complicated calling plans or calling rates that fluctuate based on the time of day. You'll enjoy direct-dialed unlimited calling from home to anyone, anytime, anywhere throughout the U.S., Canada and Puerto Rico. We are confident you'll agree that Comcast Digital Voice is a simple and easy solution to your local, in-state and long distance calling needs. **Make the easy switch to Comcast Digital Voice** and start enjoying direct-dialed unlimited calling and the unique benefits of Comcast's service offerings today. You may transfer your current service to Digital Voice service today by calling Comcast toll free at **1-800-704-6091**.

**You continue to have a choice for local and long distance phone service and you are free to select a new provider of your choice.**

A list of alternative service providers may be found in the front of your local telephone directory. If you currently have your local service, but not your long distance service with Comcast Digital Phone and if you do not intend to select Comcast Digital Voice as your new provider of both local and long distance service, you should contact your current long distance provider to see whether your selection of a new provider of local service will affect your long distance services and rates.

**We urge you to act quickly to select Comcast Digital Voice or another new service provider in order to retain active phone service.**

The discontinuance of your Comcast Digital Phone service is subject to regulatory approval by the Federal Communications Commission (FCC). The FCC will normally authorize this proposed discontinuance of service unless it is shown that customers would be unable to receive service or a reasonable substitute from another carrier or that the ~~public convenience and necessity is otherwise adversely affected~~. If you wish to object, you should file your comments as soon as possible, but no later than 15 days after the Commission releases public notice of the proposed discontinuance. Address them to the Federal Communications Commission, Wireline Competition Bureau, Competition Policy Division, Washington, DC 20554, and include in your comments a reference to the \$63.71 Application of Comcast Phone of Massachusetts, Inc. Comments should include specific information about the impact of this proposed discontinuance upon you or your company, including any inability to acquire reasonable substitute service.

✓ It is !!!

Doc 08-45  
**TAKE ACTION NOW**

Please take immediate action to select a telephone service provider of your choice. **If you do not select another service provider (whether Comcast Digital Voice or some other provider) your service will be terminated on or shortly after April 29<sup>th</sup>, 2008 and you may not be able to retain your current telephone number.** Please take action now to avoid interruption in your service.

If you have any questions, please call Comcast-Customer Service toll free at: **1-800-704-6091**

Sincerely,

**JOHN R. WADDLE**

J.R. Waddell  
Division V.P. of Sales and Marketing

Service is subject to Comcast standard terms and conditions of service. No separate long distance carrier connection available with Comcast Digital Voice. Plan does not include international calls. Phone number transfer may not be available in all areas and requires a rate center match. Comcast Digital Voice service (including 911/emergency services) may not function after an extended power outage. Certain customer premises equipment may not be compatible with Comcast Digital Voice services. An EMTA from Comcast is required for Comcast Digital Voice. Not all services available in all areas. Please call your local Comcast office for restrictions and complete details about service, prices and equipment. Comcast ©2007. All rights reserved.

NES2DM-010108-v1MA



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*John R. Waddell*

J.R. Waddell  
Division V.P. of Sales and Marketing

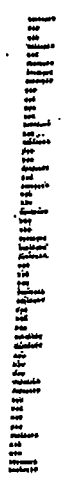
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FEDERAL COMMUNICATION Commission  
WIRELINE COMPETITION BUREAU  
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WASHINGTON DC 20554

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